

Doncaster and Bassetlaw Teaching Hospitals Richard Parker OBE



hello my name is... Richard Parker OBE Chief Executive



Urgent and Emergency Care

- Demand on our emergency services continues to be high and we expect higher activity between October and February.
- Following engagement with divisional and corporate teams, we invested in leadership capacity and capability to create a fifth Division within the Trust – the Division of Urgent and Emergency Care.
- Whilst we expect services to be busy, we have increased capacity to respond to ambulance handovers and examination/ waiting areas and have created a single operations area: The Emergency Department, consists of:

Six ambulance handover spaces (plus escalation area), six resuscitation spaces, 22 major cubicles, a separate minors area, a primary care service at the front door, and a Clinical Decisions Unit which hosts up to 15 beds.

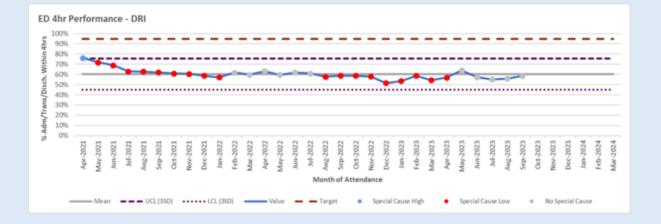






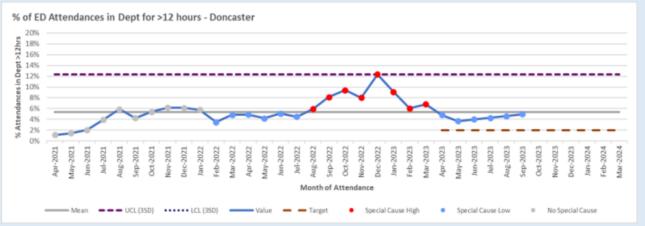
Emergency access within four hours

- **Trust-wide:** In September 2023, there were 16,373 patients attending the Trust's Emergency Departments. Of these 5,006 patients were in the Department over four hours before admission, discharge, or transfer. Our performance was 69.42% against the standard of 76%. The national average stood at 73%.
- **Doncaster-specific:** In September 2023 there were 9,258 attendances to the Doncaster Royal Infirmary Emergency Department, of these 3,839 patients were in the Department over four hours before admission, discharge, or transfer. Our performance was 58.53% against the standard of 76%.



Emergency access within 12 hours

- **Trust-wide:** In September 2023, there were 585 patients in the Trusts Emergency Departments over 12 hours from arrival. This was 3.57% of all attendances, against the standard of no more than 2%.
- **Doncaster-specific:** In September 2023, there were 460 patients in the Emergency Department over 12 hours from arrival. This was 4.97% of all attendances.





Ambulance handover

- Ambulance handover within 15 minutes at Doncaster Royal Infirmary improved from 55.30% in August 2023 to 55.61% in September, against the standard of 65%.
- Ambulance handover within 30 minutes at Doncaster Royal Infirmary improved from 81.45% in August 2023 to 83.3% in September, against the standard of 95%.
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Improvement work

- At present we are undertaking improvement work related to the NHS Transformation and Recovery Plan.
- The project is aimed at redesigning and improving the Urgent and Emergency Care pathway.
- Overall, we want to streamline the process for patients, ensuring they are directed to the right clinician the first time they access services.







Winter plans

- Our winter planning process started in the summer, with workshops involving all divisional and corporate teams.
- We have participated in operational and surge planning across the ICBs and there is a particular focus on ensuring robust escalation frameworks, supported by agreed actions, are in place across the system.
- Our high impact interventions for winter are aligned to the delivery of our UEC improvement programme.







Reducing long waits

- National ambition to virtually eliminate waits over 65 weeks by the end of March 2024
- The Trust is currently forecasting 387 patients over 65 weeks by the end of March 2024, with the majority of these in the three specialties (Urology, Orthopaedics and ENT)
- Trust elective recovery plans are focussed on fully utilising all available clinical capacity in outpatients, diagnostics and theatres. This includes increasing the number of patients on operating lists and reducing the number of missed appointments in outpatients
- The Patient Initiated Digital Mutual Aid System (PIDMAS) for patients waiting more than 40 weeks without an admission/ treatment date was launched on 31 October 2023. Eligible patients have been contacted by the Trust and given a web link and telephone number to submit a request to explore their options





Non-surgical oncology

- The non-surgical oncology services for South Yorkshire are provided by Sheffield Teaching Hospitals and during the course of the year services, particularly the breast service, have faced challenges as a result of workforce pressures, primarily the recruitment of oncologists.
- Whilst recruitment of breast oncologists remains challenging nationally, STH have been able to secure some additional capacity from an independent provider who is now working alongside their own clinical teams to provide additional capacity at Weston Park for patients from across the region.
- Additional clinics have been established on Saturdays for patients from Rotherham, Barnsley, Doncaster and Bassetlaw who are currently being seen in the Breathing Space facility in Rotherham.







Estates and infastructure

- In May 2023, as a Trust we learned that we were unsuccessful in our bid for funding for a new hospital in Doncaster.
- At present, the backlog maintenance bill at Doncaster Royal Infirmary (DRI) stands at approximately £550 million – and our overall bid for a new Hospital was £1.37 billion, with development to take place within the Canal Basin in the centre of the city.
- Instead, we are now looking at a longer-term refurbishment plan, which, if successful, would over the course of several years, will modernise DRI.







Welcome to Montagu Hospital

Gate Main Entrance ↑ All Departments ↑ All Wards ↑ Minor Injuries Unit ↑

Minor Injuries Unit - Opening Hour

9am-9pm (7 days a week) Closed Christmas Day Outside these hours the nearest Emergency Department is at Doncaster Royal Infirmary or Rotherham District General Hospital

TO SHARE WE ARE

Community Diagnostic Centre



MEOC development





Maternity refurbishment



Bassetlaw Emergency Village



Doncaster and Bassetlaw Teaching Hospitals

NHS Foundation Trust

